**Return or exchange form**

(completed form must be sent with the goods)

Order Number: ………………  
Name and surname: …………………………………………………………………………  
Address: ………………………………………………………………  
Telephone contact: ………………………………………………  
Refund to the bank account (please specify account holder, IBAN and SWIFT code):  
…………………………………………………………………………  
…………………………………………………………………………  
…………………………………………………………………………

**1) Return of goods:**  
…………………………………………………………………………  
…………………………………………………………………………  
…………………………………………………………………………  
Your opinion is important to us. If you tell us the reason for the return  
goods, you will help us to improve our services:  
…………………………………………………………………………  
…………………………………………………………………………  
…………………………………………………………………………

**2) Exchange of goods:**  
Name of purchased goods:  
………………………………………………………. size: ……………  
………………………………………………………. size: ……………  
Name of required goods:  
………………………………………………………. size: ……………  
………………………………………………………. size: ……………

Additional information:  
Money will be returned to your account within 14 days after our receipt of the package with returned goods.

Return / exchange costs:  
You will bear the direct costs associated with the return / exchange of goods from you to us.

Date:…………………………….

Signature: ………………………………….